

THE TRUE LEADER GUIDE

STEPS FOR A TRUE LEADER

What can be done to be proactive as a leader in times of crisis?

01



Acknowledge the problem

02



Articulate possible courses of action

03



Figure out the course of action

04



Keep people informed

05



Make decisions based on facts, not feelings

06



Lead the charge

#1: ACKNOWLEDGE THE PROBLEM

Take the time to reflect to some of the best things a leader can do in a crisis. Make notes inside of the tool boxes and brainstorm possible answers.

What is the nature of the event?

What is our people's perspective?

How can I care for myself and my people?

How have others approached this issue?

MARY KELLY PHD, COMMANDER, US NAVY (ret)

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Take the time to personally reflect and consider actions to be effective.



A true leader is a great communicator: full of hope and direction



A true leader is empathetic, helping people through feelings of hopelessness



A true leader is a flexible and responds to quickly changing situations



A true leader has a vision and clear goals



A true leader focuses on strategy and viable action plans

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