

PIVOT

Leaders know they have to adapt during normal times of change. During time of crisis, leaders need to pivot. They need to shift their thinking, alter assumptions, and engineer solutions.



LEADERS NEED TO:

- **C**alm & reassure others
- **L**ead through the volatility
- **A**dapt quickly to challenges
- **M**anage uncertainty
- **P**romote collaborationship
- **E**ncourage resiliency
- **R**espond to changing information

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