

THE GLOBAL PANDEMIC WAS **EXPENSIVE**, FOR LIVES AS WELL AS COSTS.

Vaccines, vaccine development, vaccine implementation, and caring for those who were/are sick is expensive.

On the government side, paying unemployment benefits, the \$3,600 per child tax credit, the stimulus payments, the loans/grants, and all of the other costs associated with handling a global pandemic is expensive.

On the private side, being a flexible employer while refining, relaunching, recreating, and reforming a business or organization takes money, time, and other resources.



WHAT DOES 2022 HOLD?

BUSINESSES CAN EXPECT:

- 1. Higher prices for globally and locally sourced resources (especially energy)
- 2. Increased costs for salaries and wages, as employers need to keep up with inflation
- 3. Significant competition for top talent (think about recruiting for business talent the way top coaches recruit pro athletes)
- **4.** More resignations, as baby boomers look at their IRAs, 401(k)s, and SEPs and decide that golfing, fishing, and goat yoga are all great options from the daily grind
- **5.** Continued employee transitions, as workers believe that the grass is greener elsewhere, even as the unemployment numbers decline
- **6.** Remote work is here to stay



BUSINESS LEADERS NEED TO:

- 7. Increase leadership "touch points" throughout the organization
- 8. Be proactive and strategic about managing supply chain delays
- 9. Work cooperatively with competitors to create economies of scale
- **10.** Be comfortable merging technology and people
- 11. Understand that the new work environment is characterized by change and chaos
- 12. Realize that first line supervisors make the most impact on employee happiness and retention



ORGANIZATIONS NEED TO EMBRACE

- 13. Garnering employee loyalty will take more effort by leadership
- **14.** Employees need more timely and better information from the organization
- **15.** Customer loyalty is based on your most recent interaction, unless you have a loyalty program in place that works really well (hint: most don't) or you are a monopoly
- **16.** The need to develop partnerships with high schools, community colleges, and universities to find and develop talent at all levels
- 17. Educating the workforce will increasingly be an organizational function
- **18.** Creating a credentialing process that addresses today's employers' needs is a great idea



INDIVIDUALS NEED TO UNDERSTAND:

- 19. Federal, state, property, and other taxes have increased
- **20.** Even with increased wages and salaries, disposable income will decrease in 2022 as inflation rises
- 21. Financial concerns remain a major concern, even as savings increased in the past 24 months smart budgeting is a critical component to handling stress, uncertainty, and relationship stressors (www.ProductiveLeaders.com/free for budgeting tools)
- **22.** Employees have to become more marketable, more relevant, and take a more proactive role managing their careers

AFTER YEARS OF ROBUST ECONOMIC GROWTH, BUSINESS SUCCESS IS MORE CHALLENGING



