

Growing a business involves thousands of details. Sometimes we need to take a step back to discern what will take us to the next level. This assessment identifies where you're strong, what needs attention, and how to proceed.

We have a business plan that accurately describes our business.
O Yes O Maybe O Not Sure O No
We have a strategic vision for our business that is driving us toward future success.
O Yes O Maybe O NotSure O No
Everyone is clear on our goals for moving the organization forward.

O Yes $\quad$ O Maybe $\quad$ Not Sure $\quad$ No
We know our break-even points, as well as our total revenue, total cost, and profits.
O Yes $\quad$ O Maybe $\quad$ Not Sure $\quad$ No
We have systems in place for actively generating, receiving, and thanking referrals.

O Yes O Maybe O Not Sure O No
We have systems in place to show customers our appreciation for their business.

O Yes $\quad$ O Maybe $\quad$ O Not Sure $\quad$ No
We have systems in place for getting honest feedback.

O Yes $\quad$ O Maybe $\quad$ O Not Sure $\quad$ No
Our website is easy to navigate.
O Yes $\quad$ O Maybe $\quad$ O Not Sure $\quad$ No

Our website is mobile friendly.
O Yes O Maybe O Not Sure O No
Our social media is updated consistently and linked to our website.
O Yes O Maybe O Not Sure O No
Our website can capture customer contact information.

O Yes $\quad$ O Maybe $\quad$ O Not Sure $\quad$ No
We have trusted advisors to keep us on track such as a corporate advisor, board of directors, or a mastermind.
O Yes
O Maybe
O Not Sure
O No

We devote resources on professional training for our team.

O Yes $\quad$ O Maybe $\quad$ O Not Sure $\quad$ No
Everyone on our team knows how to take great care of our customers.
O Yes O Maybe O Not Sure O No
We follow up with our clients the way we should.

O Yes $\quad$ Maybe
O Not Sure O No

